

TERMS + CONDITIONS

RESERVATIONS

All bookings are provisional until they are confirmed by Pizza Workshop. For groups of 6+ people including children, we require a credit card to secure your reservation. In the event that you do not honour your reservation (or cancel with less than 24 hours' notice), we reserve the right to charge your credit card at a rate of £10 per person. Pizza Workshop reserves the right to cancel your booking at any time.

An optional 10% service charge will be added to your bill if you are in a group of 6 or more diners.

Please note that we will hold your table for 15 mins from the time of your booking. If you have not arrived or contacted us by then, we reserve the right to allocate the table to other diners.

AMENDMENT AND CANCELLATION OF ORDERS

You will not have any right to amend or cancel an order once accepted by us. We will endeavour to accommodate your change of request but this is not guaranteed.

REFUNDS

In the event that you are dissatisfied with your experience at Pizza Workshop, please bring this to the attention of the management at the time of the event if you are dining in our restaurant, or within 24 hours of receiving a takeaway. Where the food and/or drink is not as described or below standard, we will replace the menu item or provide a refund for the equivalent amount. We do not offer refunds or replacements in the event that the item is prepared as described but that the customer does not like it.

OFFERS

From time to time we may advertise and publish promotional prices and special offers, together with restrictions that will apply. Such offers are always subject to availability. They may only apply to certain limited days or times and may be withdrawn at any time with or without notice.

RESTURANT RULES

Please oversee your children at all times during your visit to our restaurants. Pizza Workshop does not take accept responsibility or liability for any accident involving unattended children during your visit to the restaurant.

We make every effort to have highchairs available for your visit. This provision is subject to demand and at peak hours we cannot guarantee availability.

LOSS AND DAMAGE

We advise all customers to not leave any personal belongings unattended at any time. Pizza Workshop will not be liable or responsible for any loss, theft or damage to your personal belongings.

PAYMENT

We accept all major credit cards. All items will be presented on a single bill. All prices include VAT. We reserve the right to adjust our pricing in line with any legislative and menu changes.

GIFT VOUCHERS

Gift vouchers may be redeemed against food and drinks whilst dining in or taking away. They are valid at all times. They cannot be exchanged for cash.

INTELLECTUAL PROPERTY

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Information provided at www.pizzaworkshop.co.uk is correct to the best of our knowledge however Pizza Workshop cannot be held responsible for changes to offer times and dates, events and menu items. Please note that all our menus are subject to seasonal change due to availability. For the most up to date menu, please visit www.pizzaworkshop.co.uk